



## **Reachout No. 7**

**San Jose  
Costa Rica  
10-14 February 2003**

**Hosted by:  
COCESNA and Airbus**

The Costa Rica Reachout was hosted by COCESNA and ACSA, two organizations that were formed to bring together six Central America countries (Costa Rica, El Salvador, Nicaragua, Belize, Guatemala and Honduras). COCESNA and ACSA are partially financed by the European Community, Airbus Industrie, JAA and TACA. Mr. Phil Giles, Air Safety Investigation expert to the EU Central America Project, was the driving force behind bringing ISASI Reachout to San Jose, Costa Rica. All local arrangements were managed by ACSA, including air travel for instructors, workshop administrative support and refreshments and social program.

### **Workshop Program**

The Workshop was the “featured” program of the Accident/Incident Investigation and Prevention Seminar/Workshop of COCESNA/ACSA. To that extent, we were in limited control of the overall program but did exercise control over the Reachout portion. In the event, the planning and execution by COCESNA was excellent.

The workshop included a formal opening session, a four day ISASI Reachout Workshop and a final VIP day. The formal opening included welcoming speeches from COCESNA, Airbus and ICAO. ISASI International Councillor, Caj Frostell sat at the head table for the opening and introduced the ISASI Reachout Workshop along with ISASI Reachout Workshop Chairman, Jim Stewart. ISASI Workshop instructors included Caj Frostell and Phil Giles for the two day accident investigation session and Jim Stewart for the two day Safety Management System session.

The ISASI Reachout Workshop consisted of two days of accident investigation and two days of safety management systems. On the Friday before the workshop, Caj Frostell and Jim Stewart met with Mr. Jorge Vargas, Director of ACSA and discussed aviation safety issues as well as ISASI. Later that day a visit to the Costa Rica accident investigation office resulted in a full tour of their facilities, a discussion of ISASI and dialogue with management and staff. ACSA representatives felt that having ISASI visit the accident investigation office was extremely motivational for the staff.

### **Participants**

Seventy participants attended the ISASI Reachout workshop. Countries represented included Belize, Costa Rica, Cuba, El Salvador, Honduras, Guatemala, Mexico, Nicaragua, Panama and Peru. During the Friday VIP day, participants included Vice Ministers and Directors General Civil Aviation from the six COCESNA Central American countries. As well, representatives of the European Community, the Joint Aviation Authority, Airbus Industrie and the ICAO offices in Mexico City and Lima attended portions of Reachout and the VIP day. ICAO was represented by Mr. Raymond Ybarra the Regional Director from Mexico City and an officer from the ICAO regional office in Lima, Peru.

## **Delegate Materials**

Instructors prepared their own training material consisting of paper handouts, CD-ROM libraries and published manuals and booklets. ICAO provided numerous boxes of documents which were shipped from their headquarters in Montreal. These included Spanish copies of the latest accident prevention and investigation documents. As well, ICAO provided CD-ROM versions of the ALAR program which were given to each participant.

Participant products such as nametags were produced by the hosts. The workshop certificate was developed by ISASI Reachout and the local hosts and was produced locally on high quality manuscript paper.

## **Social Program**

The hosts organised a registration reception as well as a workshop dinner on the Thursday night. Both functions allowed for the presentation of awards and provided an opportunity to meet participants in an informal setting.

## **ICAO**

It is clear that ICAO regional directors see ISASI Reachout as an extremely useful tool to open the door on improving accident investigation and introducing accident prevention concepts and programs. Their support from Montreal Headquarters, the regional offices in Mexico City and Lima provided an excellent affirmation of the ISASI Reachout workshop program.

## **Corporate Sponsors - Reachout San Jose**

Continental Airlines  
Air Line Pilots Association International  
Airbus Industrie  
Grupo TACA  
ICAO