

Reachout No. 4



**Delhi, India
21 25 October 2002**

**Hosted by:
Co-operative Development of Operational Safety
and Continuing Airworthiness Programme
South Asia (COSCAP-SA)**

Introduction

The Co-operative Development of Operational Safety and Continuing Airworthiness Programme - South Asia (COSCAP-SA) arranged and funded, through a European Union grant, the fourth ISASI Reachout Workshops in Delhi, India from 21 to 25 October 2002.

The Reachout Workshops comprised a two day Safety Management Systems module with Captain Elaine Parker (Canada) as instructor, and a three day accident investigation module with Mr. Keith McGuire (Regional Director, NTSB, United States) and Mr. Caj Frostell (ICAO) as instructors.

The Safety Management Systems module contained instructions on ICAO requirements for safety management programmes, system safety, risk management, safety management systems, FOQA - LOSA - ASAP, and safety promotion.

The accident investigation module contained presentations on ICAO and Annex 13, planning and organization to conduct an investigation, procedures and checklists, field investigation tasks, wreckage recovery, flight recorders, technical investigation, operations investigation, interviewing techniques, human factors, survival factors, news media, family assistance, writing the final report, investigation training and two case studies.

The workshop was hosted by the DGCA, India. The opening ceremony included speeches by Sh. K. Roy Paul, Secretary of Civil Aviation; Sh. Satendra Singh, Director General of Civil Aviation; Mr. Len Cormier, Chief Technical Adviser, COSCAP-SA; and Mr. Caj Frostell for ISASI.

The workshop was held in the conference facilities of a government hotel. There were seventy-four full-time participants from Bangladesh, Bhutan, India, Nepal and Sri Lanka, who received a certificate at the end of the workshop.

Corporate Sponsors - Reachout Delhi

Civil Aviation Authority – India
Indian Airports Authority
Air India
Indian Airlines
Jet Airways
Air Sahara and Alliance

ICAO
COSCAP-SA

Workshop documentation

Each instructor had prepared hard copy handouts and background documentation. All material was also distributed on a CD-ROM. The material included all PowerPoint presentations; the Canadian Safety Management System; ICAO Annex 13 — *Aircraft Accident and Incident Investigation*; *Manual of Aircraft Accident and Incident Investigation*, Part I — *Organization and Planning* (Doc 9756); draft *Manual of Aircraft Accident and Incident Investigation*, Part IV - *Reporting*; draft ICAO Circular on Training Guidelines for Aircraft Accident Investigators; ICAO Circular on *Guidance on Assistance to Aircraft Accident Victims and their Families* (Circ 285); CD Operator's Flight Safety Handbook and CD ALAR Tool Kit.

Funding

The COSCAP-SA covered all travel and daily subsistence costs for the three instructors. There was no need for ISASI to obtain any additional sponsorship from ISASI sources for these two workshops.

Conclusions

Many of the participants commented to the instructors that they were highly appreciative of the ISASI initiative to bring the Reachout Workshop Programme to South Asia. ISASI membership forms and corporate membership forms were handed out to all participants.

The key personnel for COSCAP-SA mentioned that they have organized or conducted over 100 workshops/seminars and they felt that the ISASI Reachout Workshop was the best workshop they have experienced.