

Reachout No. 34

**Kathmandu, Nepal
11 to 12 February 2009**

Hosted by Nepal Airlines

1. Introduction

1.1 Nepal Airlines hosted the 34th ISASI Reachout Workshop in Kathmandu, Nepal. The subject was an executive level introduction to SMS. The workshop was opened on 11 February 2009 by Mr. Sugat Ratna Kansakar, Managing Director of Nepal Airlines. Mr. Kansakar reaffirmed Nepal Airlines commitment to safety and outlined some of the expansion plans for the future.

1.2 The workshop was held at the conference facilities of a local hotel in the centre of Kathmandu.

2. Technical content of the workshop

2.1 Presentations were provided by Caj Frostell (ISASI International Councilor). The first day presentations comprised an executive introduction to SMS, the principles of SMS, ICAO requirements for a State Safety Programme (SSP) and for operator SMS, SMS framework, SMS tools and checklists, and lastly an SMS implementation strategy in an airline. A relevant case study was utilized to highlight the significance of SMS.

2.2 The day two theme was in-house occurrence investigation within an SMS programme. Presentations covered airline occurrence reporting and data handling, airline occurrence investigation within SMS, documenting an occurrence investigation, and safety actions versus disciplinary actions. A number of case studies on incident investigations were discussed, and examples highlighted airline flight data analysis monitoring, and the role of airline policies, procedures and training in aviation safety.

3. Participants

3.1 There were 25 participants, who represented all operational areas, including pilots (involved in company safety management), maintenance and quality engineers, aviation security personnel, and cabin crew.

3.2 Management participation by Nepal Airlines (Chairman of the Board, Managing Director, Deputy Managing Director, Director Commercial, Director Quality Assurance & Flight Safety, etc.) clearly demonstrated the commitment of the management to the SMS programme.

3.3 An invitation to the workshop had also been extended to the Civil Aviation Authority of Nepal. Mr. Keshab Raj Khanal, Director General of Civil Aviation, and Mr. T.R. Manandhar, General Manager of the Tribhuvan International Airport, attended the workshop.

3.3 The management of Nepal Airlines and the participants were appreciative to ISASI for bringing the Reachout Workshop Programme to Kathmandu.

4. Participant hand-outs and materials

4.1 The ISASI training material and the presentations were provided to Nepal Airlines for printing and distribution to the participants as workshop handout material.

4.2 The arrangements at Nepal Airlines and in Kathmandu were accomplished by Mr. D.P. Rajbhandari, Director of Quality Assurance & Flight Safety and his deputy, Captain Subash Rijal. The outstanding assistance and support rendered to the instructor by the above mentioned gentlemen was invaluable in all aspects.

5. Sponsorships

5.1 Nepal Airlines provided instructor travel from Bangkok to Kathmandu and return, as well the arrangements in Kathmandu.



Workshop opening by Mr. Sugat Ratna Kansakar, Managing Director - Nepal Airlines.



Mr. Keshab Raj Khanal, Director General Civil Aviation - Nepal and Mr. D.P. Rajbhandari, Director of Quality Assurance & Flight Safety, Nepal Airlines.



Mr. D.P. Rajbhandari, Director of Quality Assurance & Flight Safety, Nepal Airlines and Caj Frostell, ISASI International Councilor



Participants at the ISASI workshop for Nepal Airlines in Kathmandu

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